# Paul Theodoropoulos

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Twenty-two years of experience managing systems small and large.
Ridiculously committed to reliability and availability.

## **Senior Systems Administrator**

Autonet Mobile, Inc. Santa Rosa, CA Jul 2012 - Present

**Telematics Solutions** 

• Systems infrastructure management, buildout, enhancement, and control

## **Senior Systems Administrator**

**Mamapedia and Mamasource, Inc.** San Francisco, CA *Jun 2007 – October 2014 Social Networking Site* 

- Collaboratively designed, built/deployed/managed high availability infrastructure for national parenting community and group-buying service with 4 million members
- Maintained Production, Corporate, Dev and QA systems infrastructures
- Deployed and maintained 'cloud' initiatives via Joyent and Amazon EC2
- Supported team of Rails devs through rapid, continuous growth and agile development cycles
- Production infrastructure:
  - MySQL w/multiple replicas, Apache, Memcached, Phusion/Passenger, RabbitMQ HA & NFS HA (Corosync/Pacemaker/Heartbeat/DRBD suite), Rails, Capistrano, Git, BIND, djbdns, Sendmail, Zenoss plus scripted monitoring, LDAP and rsync and grep and sed and lions and tigers and bears, oh my!
- Dev/QA environment employing the above, plus Git, Bamboo, JIRA, SVN, trac
- Seventy servers across three physical locations (four including Cloud)
- Scaled subscriber email deliveries from 200,000/day to peak 7,600,000/day
- On call 24x7x365 solo administrator
- Environment: CentOS

#### **Systems Consultant**

Blue Mountain Center of Meditation Tomales, CA Jun 2007 – Present

Provide IT and systems administration planning, advice, and assistance as-needed for small non-profit. Windows and RedHat environment. Pro Bono.

### **Systems Administrator**

Giftcast Millbrae, CA Jan 2010 – Jan 2011

SaaS social marketing platform experiment

- Designed, built, and deployed cloud infrastructure for innovative social marketing platform experiment
- · Rails, nginx, monit, mongodb, postgresql
- On call 24x7x365 solo administrator
- Environment: Solaris and Debian

#### **President**

Smile Internet Networks, Inc. Santa Rosa, CA Nov 2002 – Aug 2006

Specialty Internet services, email and webhosting

- Designed, built, and deployed infrastructure for high availability email and webhosting for small businesses
- Global customer base
- On call 24x7x365 solo administrator
- Environment: Sun SPARC/Solaris, Linux (Redhat/CentOS, Fedora), FreeBSD

## **VP Operations, Systems Administrator**

**Vista Broadband Networks, Inc.** Petaluma, CA Apr 2002 - Nov 2002

Regional Wireless Broadband provider, email, webhosting, ftp, etc.

- Designed, built, and deployed infrastructure for regional wireless broadband startup
- Brought together customer service/support team
- Responsible for all systems administration; managed operations group
- On call 24x7x365 -solo administrator
- Environment: Sun SPARC/Solaris

## Senior Unix Systems Administrator

Advanced TelCom Group, Inc. Santa Rosa, CA Oct 1998 - Apr 2002

National CLEC, Business Telco and Internet; dialup, DSL, wireless, email, webhosting, ftp, etc.

- Designed, built, and deployed national server infrastructure to scale into the millions of customers
- All systems redundant with failover
- Scalable storage, CPU, bandwidth. RAS exceeded 99.995% consistently over four years
- On call 24x7x365
- Grew technical support team and provided "the buck stops here" answers for same
- Responsible for all systems administration
- On call 24x7x365, solo administrator, first three years
- Environment: Sun SPARC Enterprise/Solaris, Netapp (F740 cluster), Big/IP, Linux

### **Unix Systems Administrator**

Verio, Inc. Rohnert Park, CA Oct 1997 - Apr 1998

National ISP, formed entirely of syndicated regional ISP's

West Coast Online purchased by Verio; continued administration and integration of WCO systems into Verio infrastructure. On call 24x7x365

#### **Vice-President**

West Coast Online, Inc. Rohnert Park, CA Oct 1994 - Oct 1997

Regional ISP, dialup, Frame Relay, T1, T3, email, webhosting, UNIX shell, ftp, etc.

- Designed and built server infrastructure, including planning, configuring, installing, maintaining, upgrading, and troubleshooting all systems and services
- Oversaw technical support operations
- On call 24x7x365 solo administrator
- Environment: Sun SPARC/Solaris